

Accessibility Features of the Directory of Federal Tax Return Preparers Website

Overview

IRS and the Directory of Federal Tax Return Preparers (RPO) are committed to making its Website accessible to all citizens and ensuring that it meets or exceeds the requirements of [Section 508 of the Rehabilitation Act](#).

This Accessibility Guide is designed to help users to have a better understanding of the Accessibility Features of the website, to list any deficiencies with Assistive Technology Tools, and to provide workarounds.

Some of the accessibility features of the website are listed below.

Style Sheets Used to Format Page Content on this website are designed using cascading style sheets. This allows users to disable the formatting provided by the website and apply their own formatting if they choose. Style sheets are disabled within an internet browser's settings or preferences options.

The latest version of several web browsers allows users to easily increase the font size for easier readability. Hold down the Ctrl key (Command key on a Macintosh) and press the + (plus) key. You can also decrease the font size by holding down the Ctrl or Command key and pressing the - (minus) key.

Direct Links to Main Sections of Each Page are provided for users using Screen Readers - Screen readers tend to read pages from left to right and from top to bottom. The pages in IRS RPO provide internal bookmarks so that screen reader users can jump directly to specific sections of the page. This feature is referred to as a navigation menu bypass.

Directory of Federal Tax Return Preparers will continue to make content accessible for users using assistive technology in an effort to serve the needs of all who visit our website.

For users who are blind or who have visual impairments, the IRS Directory of Federal Tax Return Preparers webpages was designed to be accessible with most industry-standard screen readers. If you are having a problem accessing our website, please let us know by [submitting a comment at irs.gov](#)

Error Notification and Handling

Directory of Federal Tax Return Preparers is using the Search for Tax Return Preparers Form. The user can search by the following fields: Country, Zip Code, Distance, Last Name, Credentials. An on-screen prompt is used to alert users of errors, warnings and other notifications. Alert prompts instruct users to return to the top of the page for more detailed information. Error message counter and the links are provided to the fields that need correction.

Alerts are provided for the following conditions:

Errors: Errors or omissions were made and must be corrected before the user can continue the process.

Warnings: These vary according to context, but alert the user of potential problems related to the data entered or selections made.

Credentials/Other Hyperlinks

In some cases the screen reader is referencing the URL address prior to reading the actual title of the hyperlink located next to the checkbox in the Search Directory Form. The title is read afterwards and the hyperlink is accessible by the screen reader.

Search Results

The Results of the Search are displayed in the table with the "Search Results" Header. It has been observed that JAWS reads the "Search Results" Header several times before moving to the Results Table.